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Each order is charged an insurance fee of \$1.00 per \$100.00 to insure the entire order and protect you completely from damages or loss in shipping.

APO/FPO

Parcel post is the only means of shipping to an APO or FPO address. Due to size restrictions, the maximum shipping box cannot exceed 72" width and girth combined. All military personal must write, call, or email us prior to ordering to ensure that the desired parts do not exceed the size limit.

Damage Claims

Ground Packages - Always check the contents of your delivery in the presence of the person delivering the merchandise. Should any damage be present, immediately notify our customer service department so that Ground Up Inc® can take all necessary steps to file a claim with the carrier and ensure a prompt replacement of the damaged goods. Replacement parts will normally be sent out within 2 business days after receipt of a claim number from the carrier. Ground Up Inc® is not responsible for any damaged good that have not been reported within 3 business days of receipt of delivery. If the customer files a claim with the carrier, Ground Up Inc® will not be responsible to pay for any replacements until the carrier pays the claim.

Truck Freight - You MUST check the contents of your delivery in the presence of the carrier! DO NOT ALLOW THE DELIVERY PERSON TO LEAVE PRIOR TO CHECKING YOUR SHIPMENT! Should there be any damage, you MUST note the damage on the Bill of Lading. If the damage is beyond repair, REFUSE THE SHIPMENT! The Bill of Lading is a legal document. Should you accept the shipment and sign the Bill of Lading stating the items you received are in good condition without checking them, there is NO RECOURSE with the carrier if the goods are later found to be damaged. If items are discovered to be damaged at the time of delivery and noted as damaged on the Bill of Lading or refused, immediately notify our customer service department so that Ground Up Inc® can take all steps necessary to ensure a prompt replacement or adjustment on the damaged goods.

Shortages

Always check the contents of your delivery to ensure that all parts ordered were received. If you are missing any items, first check your invoice to check for back-orders or drop shipments before calling our customer service department. If a shortage has occurred, please contact our customer service department immediately for a prompt replacement. Ground Up Inc® is not responsible for any delivery shortages after 3 business days.

Refusals

All refused deliveries will be subject to a 25% restocking fee plus return shipping charges (unless it was refused because of damage in shipping. See our damage claim policy above).

This 2020a catalog now supersedes all previous catalogs.



Billing Address

Name _____
 Address _____
 Address 2 _____
 City _____ State _____ Zip _____
 Home Phone _____
 Business Phone _____
 E-Mail _____

Special Comments

Shipping Address

Name _____
 Address _____
 Address 2 _____
 City _____ State _____ Zip _____

Vehicle Information Year _____ Model _____
 Body Style _____ Engine _____ Trans _____
 Interior Color _____ Exterior Color _____
 (Circle any applicable) A/C • Buckets or Bench • PBrakes
 Other information to help us better understand your vehicle _____

Page#	Part#	Quantity	Description	Price (each)	Total Price

Payment Type: Check Money Order Credit Card
 Card # _____
 Expires ____ / ____ CVV code _____
 Authorized Signature _____



Subtotal	
6.35% CT Sales Tax (CT only)	
Shipping & Handling see chart	
Insurance 1st \$100 free -\$1 per 100	
Total	

*All checks are held for 21 business days. All money orders are held for 7 business days. Ground Up does not accept COD orders.

Shipping & Handling Guide

Shipping charges are based on actual shipping charges and are listed below as approximate estimates for UPS Ground. Your actual shipping & handling charge may be more or less than the amounts listed below. Use this chart as a guide.

Orders up to \$25.....Add \$8.95	UPS Oversize 1 each item Add \$19.95
\$25.01 to \$40.00.....Add \$10.95	UPS Oversize 2 each item Add \$39.95
\$40.01 to \$60.00.....Add \$14.95	Insurance..... per \$100.00..... Add \$1.00
\$60.01 to \$75.00.....Add \$17.95	Truck Freight Commercial Call
\$75.01 to \$100.00.....Add \$20.95	Truck Freight Residential..... Call
\$100.01 to \$150.00.....Add \$24.95	International..... Call
\$150.01 to \$200.00.....Add \$27.95	
\$200.01 to \$300.00.....Add \$32.95	
\$300.01 to \$400.00.....Add \$36.95	
\$400.01 to \$500.00.....Add \$42.95	
\$500.01 to \$600.00.....Add \$49.95	
\$600.01 to \$1000.00.....Add \$54.95	

**Charges below still apply*

This chart does not apply to truck freight and international orders. All truck freight and international orders must be quoted by a Ground Up customer service representative. Please call 1-866-358-2277 to receive your shipping quote today!



CELEBRATING

30
YEARS



**“Helping Restore
Classic American
Muscle Since 1990”**

Contact Us:

U.S. & Canada: (866) 358-2277

International: (203)-235-1200

Parts Call Center Hours (EST)

Monday - Thursday: 9AM - 6PM

Friday: 9AM - 3PM

Saturday: 9AM - 1PM

Parts Pick Up Hours (EST)

Wednesday: 9AM - 5PM

Thursday: 9AM - 5PM

Friday: 9AM - 2PM

Saturday: 9AM - 1PM

Location

Ground Up - SS396

91 Great Hill Rd

Naugatuck, CT 06770 US

We love showing off our customer's cars just as much as we love showing off our cars!

- Submit your car to be featured-

www.ss396.com/cars/customer-car-submission



Can't Find The Part You Need?

Go online to SS396.COM to access and shop thousands of parts and accessories for your Camaro.



GROUND UP INC.
91 GREAT HILL ROAD
NAUGATUCK, CT 06770

PRSR STD
U.S.POSTAGE
PAID
MERIDEN CT 06450
PERMIT NO. 36

CURRENT RESIDENT OR:

